

Operating Responsibly for the Safe Reopening of the Economy

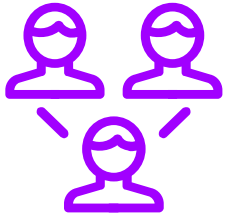
IT-BPM Business and Industry
Perspective

Lito Tayag




accenture

Responsible Business in the time of Covid-19



Taking Care of
our **People**



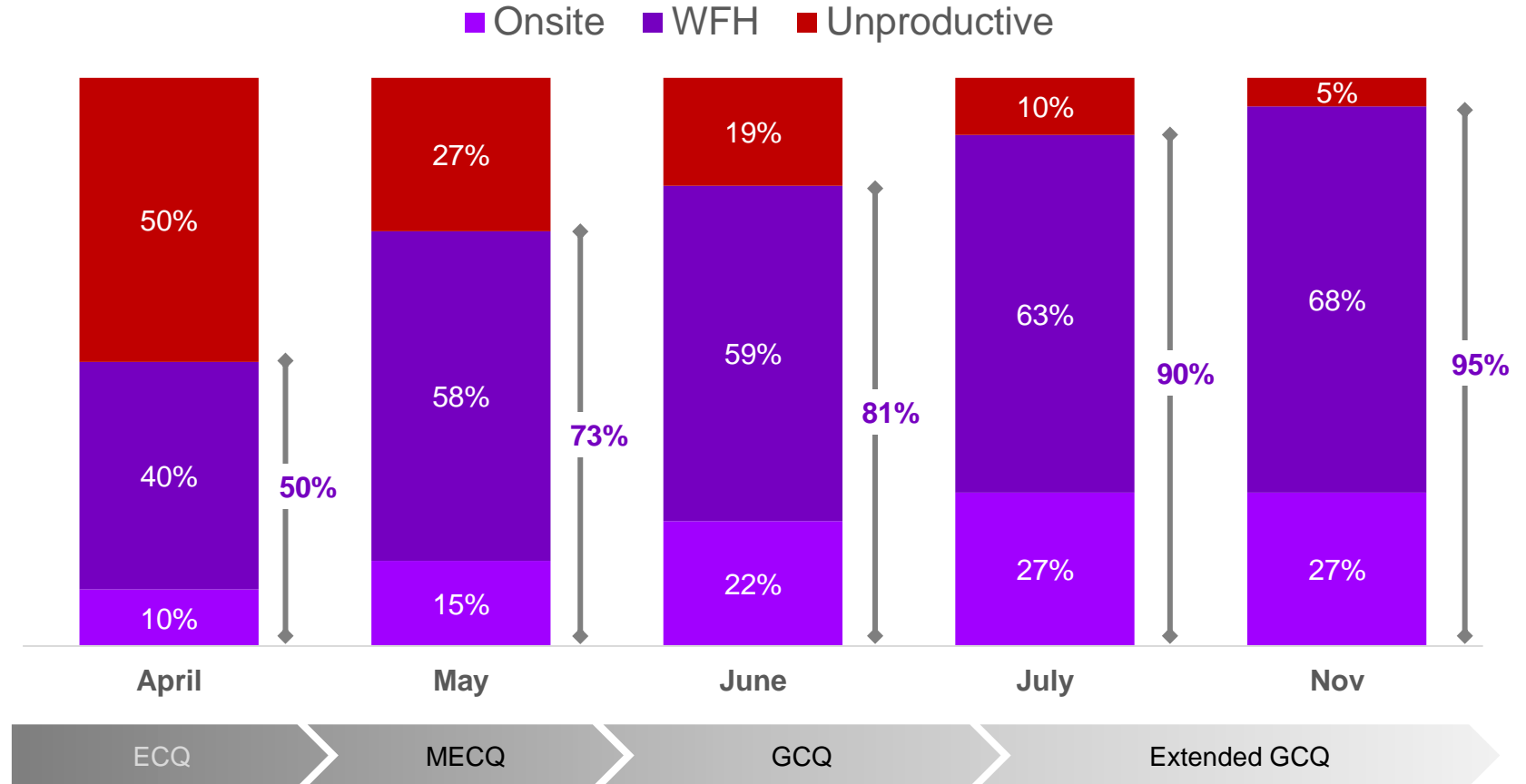
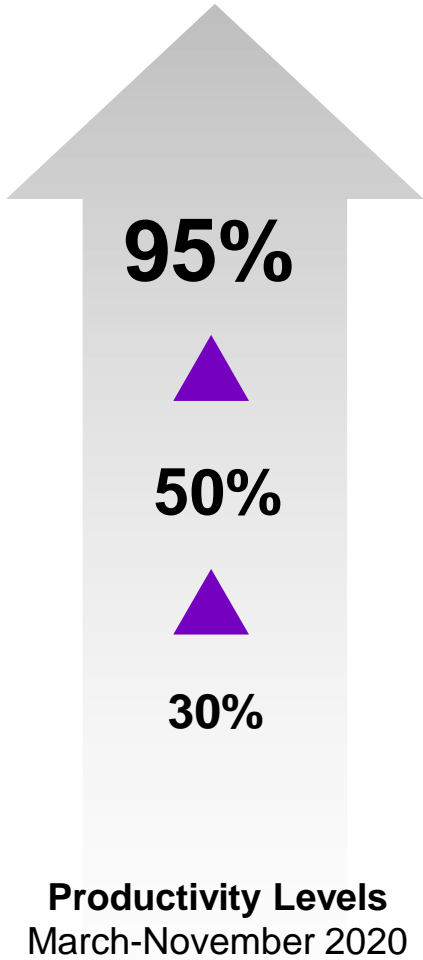
Ensuring Continued
Service to our **Clients**



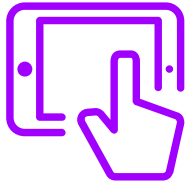
Supporting our
Communities



Steady Increase Of Productivity Levels



Industry Achievements Amid the Crisis



Touchless,
End-to-End Recruiting



Sustained Performance,
Evidence of Improved Productivity



100% Remote Onboarding
and Training



Sustained Compliance in
Data Protection



100% Remote Transitions

Ensuring Enhanced Employee Experience While On A Work From Home Scenario



**Home and
Technology
Enablement**



**Health and
Wellbeing**



**Culture and
Engagement**



**Corporate
Citizenship**

Ensuring Enhanced Employee Experience While On A Work From Home Scenario

Home and Technology Enablement



Allocated office chairs
Chairs4U



Distributed Pocket-Wifi, updated and installed Home Fiber Internet and released Promate Power Back



Purchased additional laptops and desktops for distribution

Culture and Engagement



Scheduled virtual townhalls and frequent checking-Ins



Increased holistic team engagement and learning activities

Health and Wellbeing



Ran Mental Health Campaign



Conducted Counselling Sessions



Activated Healthcare Teleconsultation Calls and provided home service phlebotomy

Corporate Citizenship



Virtual Volunteering



**Employee Giving
Workout to Help Out**

Real Benefits Experienced By The Industry From The Work From Home Scenario



15%-40%

Increase in productivity for employees with optimized remote models



40%

Reduction in absenteeism



10%-15%

Reduction in attrition

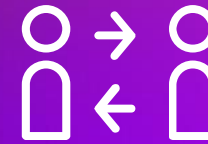


20%+

Potential cost reduction real estate and resource usage



Less time spent on commuting to and from the workplace

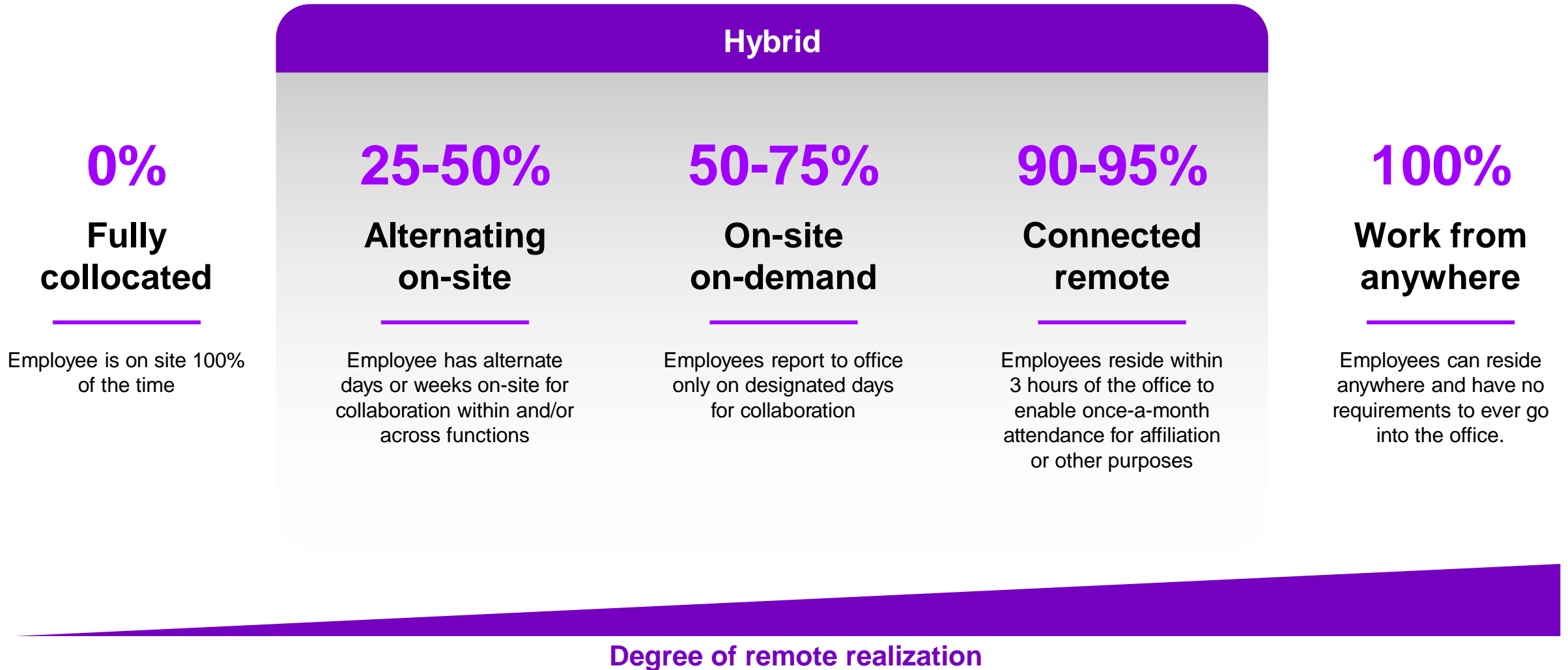


Better collaboration among team members



More efficient means of communicating

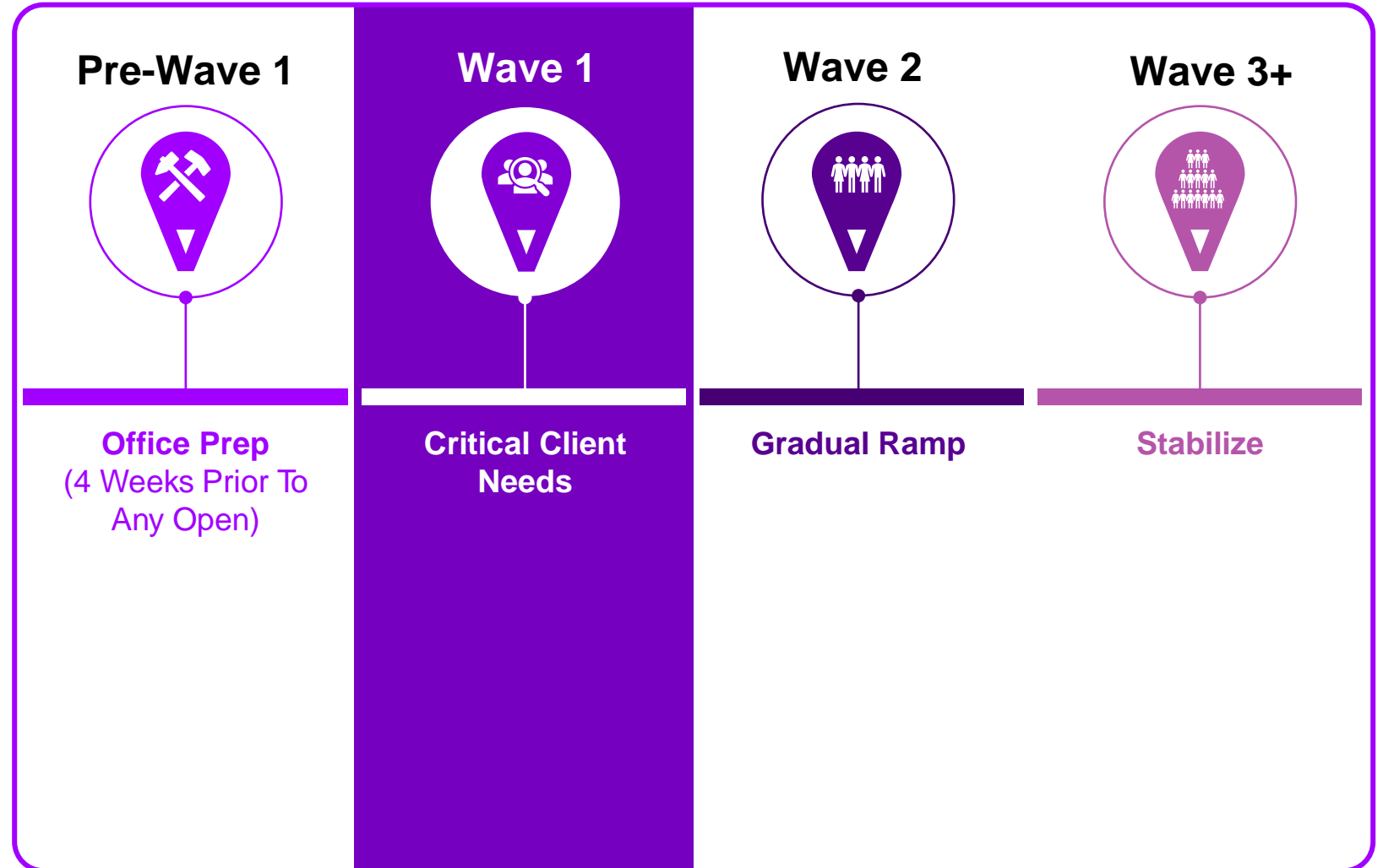
Multiple Hybrid Models



A Slow And Deliberate Return To Office

A Slow and Deliberate Method:

- Address the **safety of our people**, security of our facilities and continuity of delivery
- Be cautious with **many uncertainties remaining around the risks from COVID-19**, recognizing any spread of infection impacts the safety of our people and stability of our client services
- **Monitor any impacts from return to office**, which may cause us to vary duration of waves/locations
- Recognize we may need to **return to work from home** in the future



Vaccination and Testing Strategy

To continuously provide a safe workplace and the best working experience by providing both testing and vaccination opportunity for all employees.

- Procurement
- Employee Education and Communication
- Prioritization and Implementation
- Administration
- Monitoring and Tracking



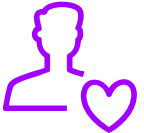
* Aligned with all Legal and Global Corporate considerations

The Future of Work

Success Measures



Mitigating Risks for Infection



Ensuring employee engagement and overall improved quality of life



Boost employee confidence consequently contributing to consumer confidence




Increase employment to contribute to economy



Providing a positive impact to business and communities



Support That We Need



**Work with government
for end-to-end
supply of vaccine**

(supply – logistics – monitoring)



**Provide long term WFH
arrangement especially
for PEZA certified
enterprises**

Thank You

